

GEAR@SME: GENERATE ENERGY EFFICIENT ACTING AND RESULTS AT SMALL & MEDIUM ENTERPRISE

Project Factsheet

Acronym:	Gear-at-SME
Title:	Generate energy efficient acting and results at small & medium enterprises
Coordinator:	Nederlandse Organisatie voor Toegepast- Natuurwetenschappelijk Onderzoek (TNO)
Reference:	894356
Туре:	Coordination and Support Action



Program:	Horizon 2020			
Call:	H2020-LC-SC3-2018-2019-2020			
Start:	1 st September 2020			
Duration:	36 months			
Website:	www.gearatsme.eu			
Consortium:	Nederlandse Organisatie voor Toegepast- Natuurwetenschappelijk Onderzoek (TNO)			
	CIT Industriell Energi AB (CIT)			
	CertiMaC Soc. Cons. a R. L. (CERTIMAC)			
	Berlin Energy Agency (BEA)			
	Servelect (SVT)			
	Cornelissen Consulting Services B.V. (CCS)			
	SYNYO GmbH (SYNYO)			
	Technical University of Cluj-Napoca (TUCN)			
	Confederazione Nazionale Dell'Artigianato e Della Piccola e Media Impresa Associazione Territoriale Di Ravenna (CNA)			
	Stichting CLOK (CLOK)			



Deliverable factsheet

Number:	D7.3
Title:	D7.4 Community of practice
Lead beneficiary	SYNYO GmbH
Work package:	7
Task:	7.4
Dissemination level:	Public
Submission date:	29.04.2022
Contributors:	All partners with feedback and inputs

Document history:

Revision	Date	Main modification	Author
1	27/04/2022	First draft, reviewed by Dr. Karina Veum (TNO)	Dr. Antonija Bogadi (SYNYO)
2	29/04/2022	Final draft, reviewed by Dr. Karina Veum (TNO)	Dr. Antonija Bogadi (SYNYO)



Disclaimer of warranties

"This project has received funding from the European Union's Horizon 2020, research and innovation programme, under Grant Agreement No 894356"

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Executive Summary

This document is a report accompanying the design of the Energy Efficient SME online portal (<u>www.energyefficientsme.eu</u>) architecture.

The deliverable D7.3 responds to Task 7.4 "**Creation of a community of practice and extension to other EU countries (M15-M20)**".

The interactive online portal, independent of the GEAR@SME web page, has the purpose of sustainably exploiting the project outcomes targeted to SMEs, trusted partners, and energy service providers. It contains the gathered tools, trainings and energy efficiency best practices within the online portal in an iterative manner, in the form of a smart advisor.

In order to ensure a broad uptake of the methods, tools and knowledge used and developed during the GEAR@SME project, also after the project lifetime, a **Community of Practice** environment will be developed. It is designed as a free registry section of the online portal, where users need to register in order to gain access. Users can then exchange practices, experiences, vision and ethical code, opinions and feedback on the available tools and also plan joint initiatives, meetings or events.

Communities of practice have the following aims: Relationships within teams or between organizations are strengthened, the flow of communication is improved, implicit knowledge is made visible, and learning is faster and more efficient than in conventional training.

Specific community of practice environments will be created for Trusted Partners, energy service suppliers and SMEs.

This task also includes continuous maintenance and testing of the web portal's functionality.



Table of contents

D	elivera	ble factsheet	3
D	isclaim	ner of warranties	4
E>	xecutiv	e Summary	5
Τā	able of	contents	6
1	GEA	R@SME portal	7
2	Con	nmunity of practice	9
	2.1	Community of practice: the front page	9
	2.2	Community of practice: Europe1	0
	2.3	Community of practice: Germany1	1
	2.4	Community of practice: Romania1	3
	2.5	Community of practice: Netherlands1	8
	2.6	Community of practice: Italy1	9
	2.7	Community of practice: Austria2	5
3	Con	clusion2	7



1 GEAR@SME portal

The GEAR@SME web platform has been set up to provide visibility of the project and access to public relevant non-IP- sensitive sources and results. The project web platform is updated periodically with the results from WP3 and WP5; lessons learned and the database of the best practices, training materials, analysis and calculation toolset, and tools to support SMEs in finding the right experts and providers for their needs.

The main roles of the web platform are providing the ideal information that allows SMEs, suppliers and Trusted Partners to find and use the right tools that fit their needs through the **Decision Supporter**, using semantic matching algorithms and/or machine learning technologies. Also, the **Community of practice** will be established to facilitate exchange of practices, experiences, vision and ethical code, opinions and feedback on the available tools and to plan joint initiatives, meetings or events.

Table 1 summarizes the main portal categories. The topic of this deliverable is "Interact" section.

Home / About	This part contains links to project-related information, a brief description of the GEAR@SME Framework, and project partner information.
Explore	This part contains results from the deliverable D3.1 "Handbook for an integrated GEAR@SME Methodology". It offers advice, training materials, and supporting tools designed to help any organization or individual who wants to support SMEs in their efforts to improve energy efficiency.
Get Inspired	This part provides accomplished cases and real-life stories gathered from WP5.
Implement	This part contains energy and administrative tools to support SMEs in finding the right experts and providers for their needs, and contracting support.
Trainings	This part contains downloadable trainings to support SMEs and Trusted partners.
Implement	This window contains the list of the GEAR@SME best practices and their related descriptions, presenting results from WP4, "Use cases: bringing methodology into practice", specifically deliverables D4.2- D4.6.

Table 1: GEAR@SME portal categories



Interact	This part is accessible with a password gained via a registration process. Users will participate in discussions or will be provided with						
	links to already established communities in order to get the direct advice from the local experts, exchange practices, experiences, visions, opinions and feedback on the available GEAR@SME tools, and plan joint initiatives.						

GEAR@SME portal Action Plan

M1-M6: SYNYO conceptualized and set up the online portal and started implementing the strategy and Search Engine optimization (SEO) parameters.

M5-M10: The portal was enriched with contents by all partners, in line with the project progress and the achievement of results, and it is being regularly updated.

M9-M19: The portal is enriched with contents provided by partners to roll out the Smart Advisor with Tools, Training and Best Practices (results gathered from WP3 and WP4).

M15-M20: The portal is being widened with online communities of practices, and it is regularly updated. The strategy for further ownership, update and use of the online portal, and defined business model applied for the sustainability of the platform is being developed with all partners as part of the exploitation plan.



2.1 Community of practice: the front page

The front page ("**Interact**") conveys the central idea of the Community of practice by highlighting the main facts in brief and providing information on the communities' aim. The page directs the users to communities for different EU countries and at the EU level. By scrolling down, the user gets a view of recent discussions in the communities.

SYNYO has included all the partners in the creation of a tailor-made solution each partners country's online community. The unique approach has been developed for each country through the two workshops and a series of meetings.

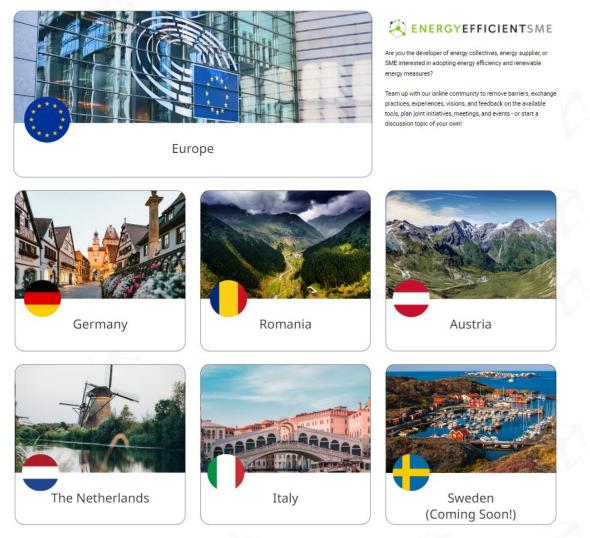


Figure 1. Community of practice (Interact) front page, top



	Italy – Discussion 3 (* 9 views + admin Changed status to publish 33 mins ago to Italy 2 Answers Dato che le bollette dell'elettricità sono sempre più alte, sto valutando l'ipotesi di installare un impianto fotovoltaico sul tetto della mia impresa. Può avere senso? A chi mi posso rivolgere per avere un parer VIEW DISCUSSION
	Italy – Discussion 2 @ 17 views + admin Edited question 34 mins ago >> Italy 2 Answers Buonglorno, ho sentito della possibilità di unirmi ad una comunità energetica. Avete qualche informazione a riguardo? E' obbligatorio installare un impianto fotovoltaico? VIEW DISCUSSION
	Italy – Discussion 1 (* 13 views * admin Edited question 34 mins ago (* Italy 3 Answers) La mia bolletta elettrica è cresciuta del 200%. Cosa posso fare nell'immediato per risparmiare energia e denaro? Se la bolletta continua ad essere così alta, in pochi mesi rischio la bancarotta.
	Romania – Discussion 3
	Romania – Discussion 2 (*) 3 views * admin Edited question 3 hours ago (*) Romania & Answers Bună ziua. În cadrul IMM-ului pe care îl reprezint avem în vedere realizarea unui plan pentru gestionarea eficientă a energiei, alături de implementarea unor tehnologii RES. Cu toate acestea, am constatat VIEW DISCUSSION

Figure 2. Community of practice (Interact) front page, bottom

2.2 Community of practice: Europe

This part contains an embedded link for the European Energy Efficiency Platform, where the user can get advice, training materials, and supporting tools designed to help improve energy efficiency in their respective countries, at national, regional, and local levels. This part is intended for users from the EU countries, which are not directly represented on the GEAR@SME Interaction page.





Figure 3. Community of practice: Europe

2.3 Community of practice: Germany

Through sustainability workshops and bilateral meetings with German partners, it was concluded that embedding the link to Germany - wide digital platform with a discussion forum in the German language is the best way to connect the portal's tools, training and best practices with users working on increasing energy efficiency in SMEs.

The link will lead to IHK platform, a Germany-wide platform offering know-how to companies and multipliers wanting to contribute to climate protection. The core of the digital platform is networking and experiences exchange between members, specifically SMEs. All companies that want to actively contribute to climate protection can become members of the company network.



The networking platform is funded by the Federal Ministry for the Environment as part of the National Climate Protection Initiative. The sponsor of the project is the DIHK Service GmbH of the Association of German Chambers of Industry and Commerce.

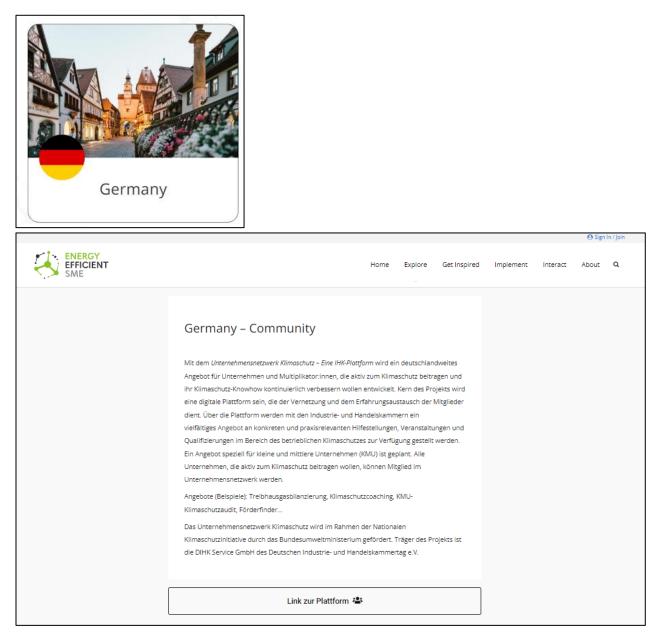


Figure 4. Community of practice: Germany



2.4 Community of practice: Romania

Through sustainability workshops and bilateral meetings with Romanian partners, it was concluded that creating a Romania - wide digital platform with a discussion forum is the best way to connect the portal's tools, training and best practices with users working on increasing energy efficiency in SMEs.

The Romanian online community contains the following sections:

- 1) FAQ: Questions and answers about tools, best practices, and other common topics on increasing energy efficiency in SMEs in Romania on local, regional and national level,
- 2) a "GEAR@SME portal guide", brief overview of the platform explaining what the user can find here, why is that useful, etc.,
- 3) discussion forum where users can interact and get direct advice from Romanian experts on improving energy efficiency of SMEs in Romania, and
- 4) registration form, free of charge.

The forum is moderated by TUCN, UNIVERSITATEA TEHNICA CLUJ-NAPOCA.



ENERGY EFFICIENT SME	т	Home	Explore Get Inspired	Implement I	nteract About	۵
	Una Community per l'efficienza energetica		About our com	· · · ·		
	FAQ: Few questions and answers about tools, best practices, other common topics	i, etc.	Are you the developer of energy supplier, or SME i adopting energy efficience energy measures?	nterested in		
	Access the Community 🛎		Team up with our online remove barriers, exchang experiences, visions, and	ge practices,		
	Q1: Care sunt etapele pentru instalarea unui sistem de panouri fotovoltaice?		available tools, plan joint meetings, and events - or topic of your own!			
	 A1: Etapele principale pentru instalarea unui sistem de panouri fotovoltaice sunt: 1. Vizita la locație și discuția pentru a înțelege nevoile clientului și pentru a realiza o ev preliminară a potențialului energetic. 2. Realizarea studiului de fezabilitate (tehnico-economic). 3. Elaborarea proiectului tehnic și întocmirea documentației necesare. 4. Depunerea documentelor pentru obținerea avizelor și autorizațiilor necesare. 5. Implementarea efectivă a proiectului: Instalarea, integrarea în rețea și punerea în fur 		Username Password Remember Me			
	Q2: Care sunt beneficiile în urma implementării unui sistem de monitorizare a consumurilor energetice?		Register	LOG IN		
	A2: Beneficiile principale ale unui sistem de monitorizare sunt: luarea deciziilor informate scopul optimizării și reducerii consumurilor și a costurilor cu energia, măsurarea și verific economiilor de energie obținute, inclusiv câștigurile financiare, evaluarea indicatorilor de performanță stabiliți, interfața interactivă și management energetic activ.		Who's Online Online 0 There are no users curren	tly online		
	Q3: De ce este util un Audit Energetic pe o Platformă Industrială?		Latest updates			
	A3: Pentru că astfel puteți beneficia de o "radiografie" clară și realistă a modului în care p și/sau distribuiți utilitățile către clienții de pe platforma. Printr-un audit, se identifică zonele cu pierderi, precum și modul optimizat de producere	roduceți	admin answered a q 15 minutes ago	uestion		
	centralizată sau distribuție a energiei termice, electrice din surse regenerabile etc. Obiectivul principal al auditului este de a fundamenta și cuantifica, prin analiza cost-bene soluții fezabile de creștere a eficienței energetice, astfel încât să ofere informații utile beneficiarilor.	ficiu,	Jonathan answered 16 minutes ago	a question		
	Q4: Când este obligatorie prezența unui manager energetic în cadr	ul unei	admin answered a q 20 hours, 37 minuter			
	companii? A4: Conform legii 121/2014, cu modificările si completările ulterioare, operatori Excel	suma	admin answered a q 20 hours, 37 minuter			

Figure 5. Community of practice: Romania, introduction page with FAQ and the Portal guide



								\varTheta Sigr
ENER EFFIC SME	CIENT		Home	Explore	Get Inspired	Implement	Interact	About
		START A NE	W DISCUSSION					
Romania							3	Questions
@ 3 \	omania – Discussion 3 erevs ← admin Edited question 15 mins ago		IM-uri. Din discuțiile cu repreze	ntanții acestora	știu că există interes	s peritru adoptarea (conceptului de e VIEW DISC	
@ 3 \	omania – Discussion 2 erees ← admin Edited question 15 mins ago		onarea eficientă a energiei, alăt	turi de impleme	ntarea unor tehnolog	jii RES. Cu toate ac	estea, am cons VIEW DISC	
@ 5 \	omania – Discussion 1 iews + admin Edited question 15 mins ago B Rom ziua, Reprezint un IMM din sectorul producției, s		nui audit energetic.				VIEW DISC	

Figure 6. Community of practice: Romania, discussion forum



3	• ENERGY J EFFICIENT SME	Home	Explore	Get Inspired	Implement	Interact	O Sign	110
	nania – Discussion 3							
on	iania – Discussion 3							
update	ed Apr 27, 2022							
Share	f 🕑 🤠 🖄 in							
3 view	vs 🛧 15 mins ago 🐞 Romania							
	admin 21 hours ago					0	Comments	
	Bună ziua. Va scriu în calitate de manager al unui parc industrial în care se regăsesc mai multe IMM-uri. Din discuț energetică, însă există și o serie de bariere care împiedică procesul de implementare : costunie mari de investițe, r Ce soluții există pentru depășirea acestor bariere? © admin Edited question 15 mins ago							
nswe	ers				Oldest	Newest V	oted Ac	tive
	admin Posted 21 hours ago					0	Comments	
	aunin rosted z rinous ago						Commenta	
	Multumesc @ admin Answered question 21 hours ago							
	admin Posted 21 hours ago					0	Comments	
	În secțiunea IMPLEMENT - TOOLS există un set de instrumente special concepute pentru a fi utilizate în procesul Monitoring ă Targeting (M&T): pentru monitorizarea consumurilor de energie și stabilirea obiectivelor energe MBenefits: conceput pentru evaluarea beneficiilor non-energetice asociate implementării soluțiilor de eficienț De asemenea, pentru monitorizarea progresului privind eficiența energetică la nivel de companie după implementa Ø admin Answered question 21 hours apo	tice ale companie ă energetică.	ei ;				le :	
	admin Posted 21 hours ago					0	Comments	
	Dincolo de această abordare colectivă, îmi puteți recomanda instrumente specifice care să vină în ajutorul factorilo	r decizionali din d	adrul IMM-urilo	?				
	I admin Answered question 21 hours ago							
	admin Posted 21 hours ago					0	Comments	
	Buna ziuă. Apreciem interesul acordat acestor probleme, atât de des întâlnite în rândul IMM-urilor. În contextul parc	urilor industriale.	prima recoman	dare este abordarea	colectivă a aspecte	elor legate de ef	ciență	

Figure 7. Community of practice: Romania, discussion threads

Gear@SME
Saving energy together

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ENERGY EFFICIENT SME	Home	Explore	Get Inspired	Implement	Interact	About	Q
ASK A QUESTION							
Category Select an option 🗸							
Select a topic that best fits your question. Title							
Question title							
Question in one sentence							
Description Implement BAGE							
Is private? □Only visible to admin and moderator.							
Your Name							
Enter your name to display							
Your Email							
Enter your email							
An account for you will be created and a confirmation link will be sent to you with the password.							
Prove that you are a human I'm not a robot I'm not a robot I'm not a robot							
SUBMIT QUESTION							
Register or Login							

Figure 8. Community of practice: Romania, starting a new discussion form



						\varTheta Sign	In / Join
	Home	Explore	Get Inspired	Implement	Interact	About	۹
CREATE AN ACCOUNT							
Email							
Password							
First Name							
Last Name							
Username							
Your Username should somewhat be associated with your name or your organisation. Please avoid a random	string of nu	imbers and l	etters.				
Organisation (optional)							
Which organisation do you work for? (This information can be set to private)							
Role (optional) What is your role in your organisation? (This information can be set to private)							
By creating an account you agree with our Terms of Use							
I'm not a robot							
CREATE ACCOUNT					Already ha	ive an acco	unt?

Figure 9. Community of practice: Romania, registration form

2.5 Community of practice: Netherlands

Through sustainability workshops and bilateral meetings with Dutch partners, it was concluded that embedding a link to the 'Kennisnetwerk Regionale economie' network¹ is the best way to connect the portal's tools, training and best practices with Dutch users working on increasing energy efficiency in SMEs.

The Knowledge Network Regional Economy online environment supports and promotes entrepreneurship in Dutch cities and regions. The Network contributes to the recovery and renewal of the economy and supports the broad SME sector, in particular.

¹ English translation: English translation: Knowledge Network Regional Economy



The platform offers a space to share knowledge, meet each other, learn from each other's experiences and inform about interesting webinars and meetings.

This network is an initiative of Platform31 and the CLOK Foundation, in collaboration with the Ministry of Economic Affairs, G40 City Network, Association of Netherlands Municipalities (VNG), Interprovinciaal Overleg/Inter-Provincial Consultation (IPO), representing the interests of the 12 Dutch provinces towards the Dutch government and the EU Chamber of Commerce (KVK), and The Royal Association MKB-Nederland (MKB), the largest entrepreneurs' organisation in the Netherlands.



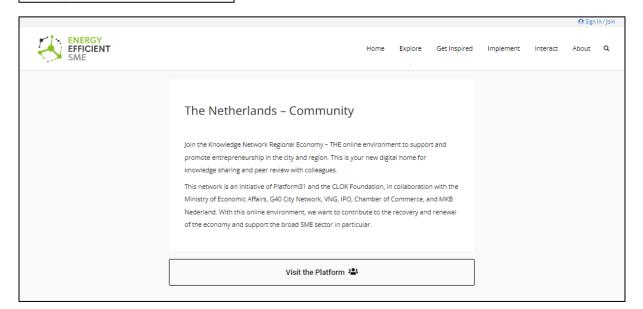


Figure 10. Community of practice: Netherlands

2.6 Community of practice: Italy

Through sustainability workshops and bilateral meetings with Romanian partners, it was concluded that creating a Romania - wide digital platform with a discussion forum is the



best way to connect the portal's tools, training and best practices with users working on increasing energy efficiency in SMEs.

The Italian online community contains the following sections (all in Italian language):

- 1) Short description of the "local expert team" which moderates the Italian community of practice,
- 2) description of how the user can benefit from being member of this online community,
- 3) discussion forum where users can interact and get direct advice from local experts on improving energy efficiency of SMEs in the Italian context, and
- 4) registration form, free of charge.

The forum is moderated by CERTIMAC, CERTIMAC SOC. CONS. A R. L.



Una Community per l'efficienza energetica

Perchè una Community dedicata alle buone pratiche per l'energia?

La Community del progetto GEAR@SME (progetto europeo che si occupa di supportare le PMI nel loro percorso verso l'efficienza energetica) ha come obiettivo principale lo scambio di esperienze, visioni, best practice relative al tema dell'energia. Gli utenti della Community, siano essi PMI, associazioni di categoria, Esperti in Gestione dell'Energia, hanno l'opportunità di interagire tra loro in un'ottica di condivisione di esperienze e collaborazione, generando interesse rispetto al tema energetico, sempre più attuale, e sviluppando un effetto leva verso i progetti di efficienza energetica. Inoltre gli utenti avranno la possibilità di interagire con un local expert.

Chi è il local expert?

L'esperto locale (local expert) è una figura che può fornire supporto agli utenti della Community su tematiche specifiche legate all'efficienza energetica. Risponde e fornisce chiarimenti rispetto a temi quali: la riduzione dei consumi aziendali, interventi di efficienza energetica, alla possibilità di accesso agli incentivi, ad aspetti legati alle Comunità Energetiche, alla valutazione dei benefici non energetici e molto altro.

Può inoltre fornire supporto sull'utilizzo dei tools, sui materiali formativi e sulle best practice sviluppati all'interno del progetto e presenti sul **portale**.

Certimac, il local expert

Certimac è un organismo di ricerca e un laboratorio di certificazione per l'innovazione nel campo dei materiali e dell'energia, fondato da ENEA e CNR – i due principali enti di ricerca italiani.

Certimac supporta le PMI, le grandi industrie e la Pubblica Amministrazione con soluzioni e servizi per l'efficienza energetica, la gestione dell'energia e l'implementazione delle FER. Inoltre, supporta produttori di materiali, progettisti e costruttori per sviluppare e ingegnerizzare involucri ad alte prestazioni e materiali e componenti innovativi ad alte prestazioni energetiche e basso impatto ambientale.



Figure 11. Community of practice: Italy, introductory page

About our community

ENERGYEFFICIENTSME

Are you the developer of energy collectives, energy supplier, or SME interested in adopting energy efficiency and renewable energy measures?

Team up with our online community to remove barriers, exchange practices, experiences, visions, and feedback on the available tools, plan joint initiatives, meetings, and events - or start a discussion topic of your own!

Userna	ame	
Passw	ord	
Rem	ember Me	
Regis	ter	LOG IN
Who	o's Online	
Online ()	
There	are no users currer	ntly online
Late	st updates	
	admin answered a q	question
	25 minutes ago	

Jonathan answered a question 27 minutes ago

admin answered a question 20 hours, 48 minutes ago
admin answered a question 20 hours, 48 minutes ago
admin answered a question 20 hours, 48 minutes ago



	START A NEW DISCUSSION
Italy	3 Questions
•	Italy – Discussion 3 © 8 views * admin Changed status to publish 32 mins ago 10 Italy 2Answers
	Dato che le bollette dell'elettricità sono sempre più alte, sto valutando l'ipotesi di installare un impianto fotovoltaico sul tetto della mia impresa. Può avere senso? A chi mi posso rivolgere per avere un parere a
	VIEW DISCUSSION
	Italy – Discussion 2
	To views + admin Edited question 33 mins ago B Italy 2 Answers
	Buongiorno, ho sentito della possibilità di unirmi ad una comunità energetica. Avete qualche informazione a riguardo? E' obbligatorio installare un impianto fotovoltaico?
	VIEW DISCUSSION
	Italy – Discussion 1
	11 dity - DISCUSSION I 1 40 via +* admin Edited question 33 mins ago III> Italy 3 Answers
	La mia bolletta elettrica è cresciuta del 200%. Cosa posso fare nell'immediato per risparmiare energia e denaro? Se la bolletta continua ad essere così alta, in pochi mesi rischio la bancarotta.

Figure 12. Community of practice: Italy, discussion forum



	ENERGY EFFICIENT SME	Home	Explore	Get Inspired	Implement	Interact	About	ign in
_	– Discussion 3							
< Share	Apr 27, 2022 f v o in + 33 mins ago b Italy							
	admin 48 mins ago					0	Comments	,
	Dato che le bollette dell'elettricità sono sempre più alte, sto valutando l'ipotesi di installare un impianto fotovoltaico riguardo? © admin Edited question 33 mins ago	sul tetto della mia	impresa. Può	avere senso? A chi m	i posso rivolgere pe	er avere un par	ere a	
2 Answer	5				Oldest	Newest V	lated	Active
	admin Posted 48 mins ago					0	Comments	;
	Sono disponibili agevolazioni fiscali per un'azienda che installa un impianto Fotovoltaico? ® admin Edited answer 33 mins ago							
	admin Posted 48 mins ago					0	Comments	
	I pannelli fotovoltaici sono un'ottima soluzione per risparmiare sulla bolletta dell'elettricità. È importante, in fase di delle tue esigenze. Se la tua azienda consuma energia elettrica prevalentemente durante il giorno, è possibile pro valutazione accurata, è possibile prevedere anche un sistema di accumulo per massimizzare l'energia autoconsur Oltre all'importante beneficio che da subito otterrete in bolletta, si ridurrà infatti l'energia acquistata dalla rete, sone esempio:	lurre e autoconsu nata.	mare circa il 60	-70% dell'energia pro	dotta dall'impianto.	. A seguito di ur	a	
	Plano di transizione 4.0, che prevede un credito di imposta pari a 6% nel limite massimo dei costi ammissib Comunità energetiche Decreto FER1, con un ultima finestra (ancora da confermare da parte del GSE) a partire dal 31/05/2022. Possibile inoltre valutare la sottoscrizione di un contratto EPC, di durata tra i 5 e i 10 anni, con una ESC a qui			pianto, assumendo il	rischio tecnico e fin	anziario.		
	C admin Answered question 48 mins ago							
	Register or Login							
< Share	f 🗾 🤨 😫 in							

Figure 13. Community of practice: Italy, discussion thread

Gear@SME
Saving energy together

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ENERGY EFFICIENT SME	Home	Explore	Get Inspired	Implement	Interact	About	Q
ASK A QUESTION							
Category Select an option 🗸							
Select a topic that best fits your question.							
Question title							
Question in one sentence							
Description R INSERT IMAGE							
B ℤ Ų 🖷 Ξ ⅇ ℤ ₩ ≍							
Is private?							
□Only visible to admin and moderator. Your Name							
Enter your name to display							
Your Email							
Enter your email							
An account for you will be created and a confirmation link will be sent to you with the password.							
Prove that you are a human I'm not a robot I'm not a robot I'm scappoul, Prove that you are a human I'm scappoul, I'm							
SUBMIT QUESTION							
Register or Login							

Figure 14. Community of practice: Italy, starting a new discussion form



						\varTheta Sign	In / Join
	Home	Explore	Get Inspired	Implement	Interact	About	۹
CREATE AN ACCOUNT							
Email							
Password ⊗							
First Name							
First Name							
Last Name							
Username Your Username should somewhat be associated with your name or your organisation. Please avoid a randon	n string of nu	imbers and l	etters.				
Organisation (optional) Which organisation do you work for? (This information can be set to private)							
when of ganisation to you work to retrins mornation can be set to private)							
Role (optional) What is your role in your organisation? (This information can be set to private)							
By creating an account you agree with our Terms of Use							
I'm not a robot							
CREATE ACCOUNT					Already ha	ive an acco	unt?

Figure 15. Community of practice: Italy, registration form

2.7 Community of practice: Austria

Through the marker research of Austrian partners, it was concluded that embedding the link to Austria - wide digital platform Impawatt with a discussion forum in the German language is the best way to connect the portal's tools, training and best practices with users working on increasing energy efficiency in SMEs.

The link will lead to Impawatt's platform offering locally relevant energy-efficiency strategy know-how to companies in industrial and service sectors to become more profitable and competitive. The core of the digital platform is gaining access to locally relevant materials, invitations to local events and receiving personalized advice.

The Impawatt platform is funded under the European Union's Horizon 2020 research and innovation programme under grant agreement no. 785041. The sponsor of the project is



the DIHK Service GmbH of the Association of German Chambers of Industry and Commerce.

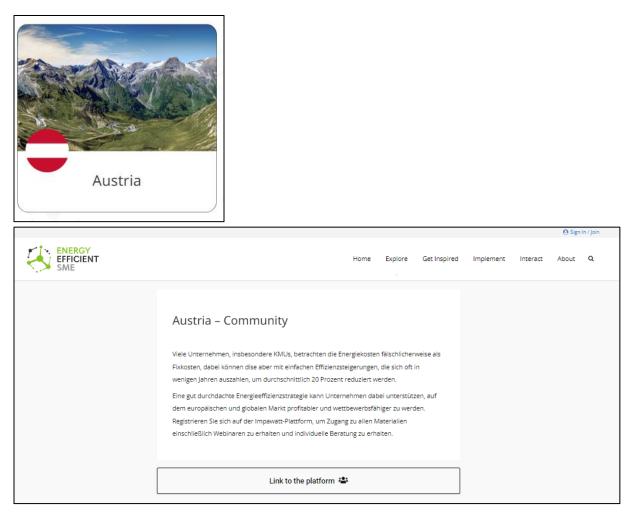


Figure 16. Community of practice: Austria



3 Conclusion

The current design concept of online communities is the third iteration of the online platform EnergyEfficientSME.eu. It is based on the initial planning at the proposal stage and on continuous discussions with the GEAR@SME partners on how to make the communities sustainable and alive even after the end of the GEAR@SME project. Additional feedback rounds will follow with the scope of improving the design and the experience provided to the platform's users, and of the upscaling the communities to other European countries.

The public launch of online "Community of Practice" will be in 30 April 2022, followed by a communication campaign targeted at Trusted Partners, energy service suppliers and SMEs.